

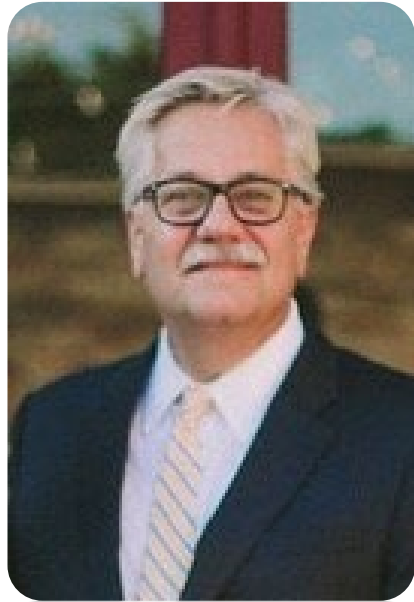
Kent County Probate Court

Performance Measurement
Review

June 13, 2023



Kent County Probate Court



Hon. David M. Murkowski
Chief Probate Judge

The Kent County Probate Court is a Court of statutory jurisdiction, and handles:

- Decedent Estate Proceedings
- Trust Proceedings
- Civil Actions
- Guardianships of Incapacitated Individuals
- Conservatorships
- Protective Orders
- Guardianships of Individuals with Developmental Disabilities
- Petitions for Mental Health Treatment or Judicial Admission
- Drain Appeals
- Election Precinct Returns

Presentation Overview



Alignment with Board Priorities



Department Strategic Goals



Key Performance Metrics



Significant Accomplishments



A Look Ahead

Performance Dashboard

goals are not meant to be exhaustive of the efforts that Kent County will engage in over the next five years. Instead, these are the priorities among dozens of others the County is and will be focused on in the months ahead. These items are included in the strategic plan because they are most directly tied to how the County will address public sentiment, remain competitive, and ensure that it is a place where all individuals and families want to live, work, and play.

Strategic Alignment



On Track

erity



High Quality of Life



Excellence in Service Delivery



Inclusive Participation



On Track

Effective Communications

Kent County Probate Court



Our Mission: The mission of the Kent County Probate Court is to provide an **accessible** and **person-centered venue** to secure the peaceful, sound, and efficient resolution of matters, where every individual is treated with **dignity** and **respect**.



Department Strategic Goals

- Timely handle and fairly adjudicate all matters before the Court for the protection of individuals and their property.
- Maximize the effectiveness of Probate Staff through innovative technology.
- Systematically collect reimbursable legal fees.
- Facilitate the provision of professional guardians for incapacitated persons in need.

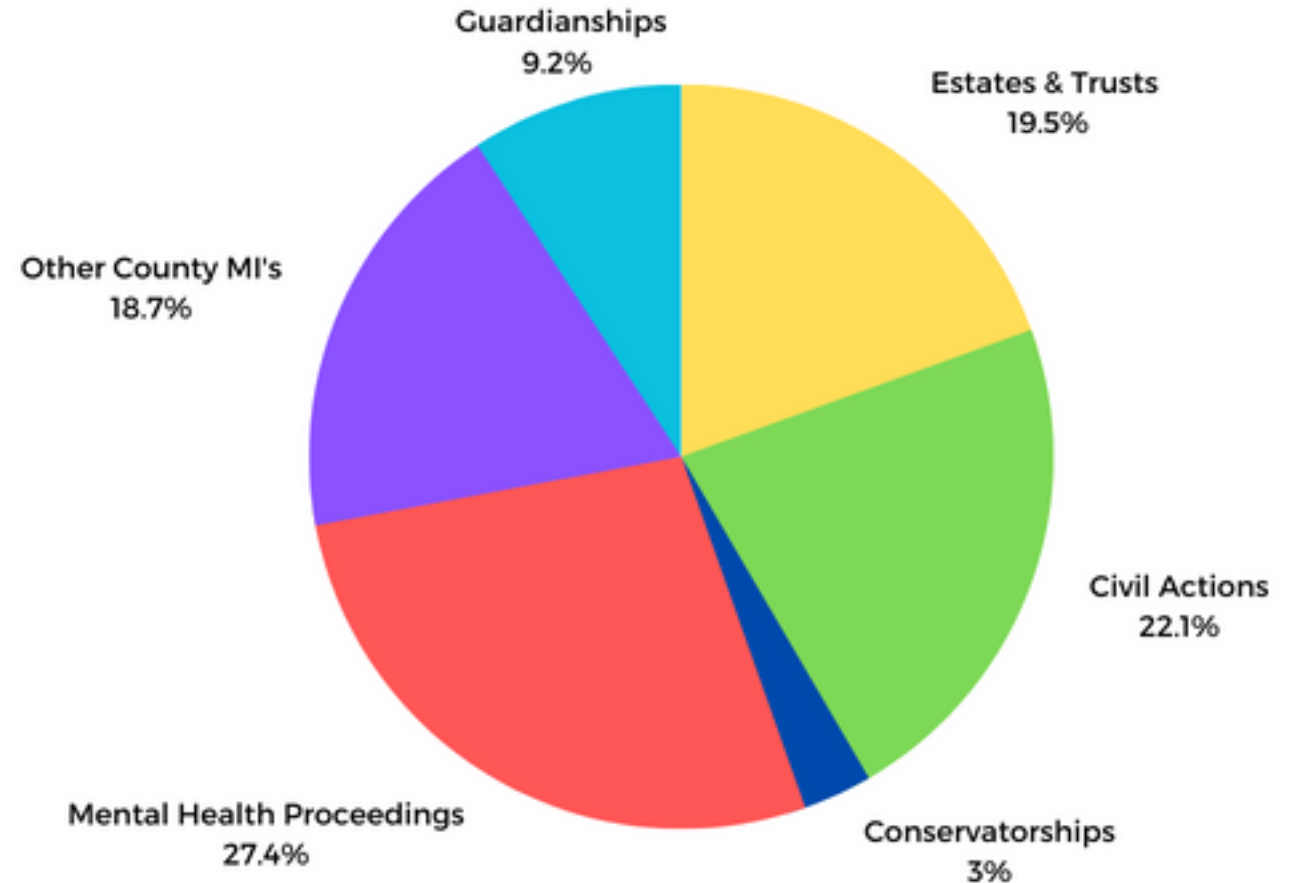


Key Performance Metrics

Strategic Plan Priority: Excellence in Service Delivery

Strategic Plan Goal: Timely handle and fairly adjudicate all matters before the Court for the protection of individuals and their property.

Objective: To meet or exceed statutory, court rule and state guideline requirements for all matters before the Court.



2022 New Filings



Key Performance Metrics

Strategic Plan Priority: Excellence in Service Delivery

Strategic Plan Goal: Timely handle and fairly adjudicate all matters before the Court for the protection of individuals and their property.

Objective: To meet or exceed statutory, court rule and state guideline requirements for all matters before the Court.

Active Cases	2019	2020	2021	2022
Estates & Trusts	7859	1464	1653	1802
Adult Guardianships	2279	2059	2019	1906
Guardianships - Dev. Disabled	1888	1851	1921	1948
Adult Conservatorships	797	732	691	670
Minor Conservatorships	307	284	290	343
TOTALS	7859	6390	6574	6669

2022 Significant Accomplishments

- New Probate Judgeship, Hon. Avery D. Rose
- Additional Positions
- Streamlined Processes
- Technology Improvements
- Giving Back to the Community



Kent County Public Guardian Program

- Demand for the Program continues to remain strong. In 2022 the Program:
 - Received 225 requests for public guardians
 - Managed an average of 542 indigent cases per month
- Funding for the Program came from four sources in 2022:
 - Kent County (\$242,000)
 - Kent County Senior Millage (\$259,402)
 - State of Michigan (\$65,913)
 - Trinity Health and Corewell Health (\$150,000)



A Look Ahead

- Scanning Closed Files
- Workspace Improvements
- E-Filing
- Technology
- Disney Way Training





Thank you