



# Fiscal Services

Performance Measurement Review

November 2023

# Presentation Overview



Alignment with Board Priorities



Strategic Goals



Key Performance Metrics



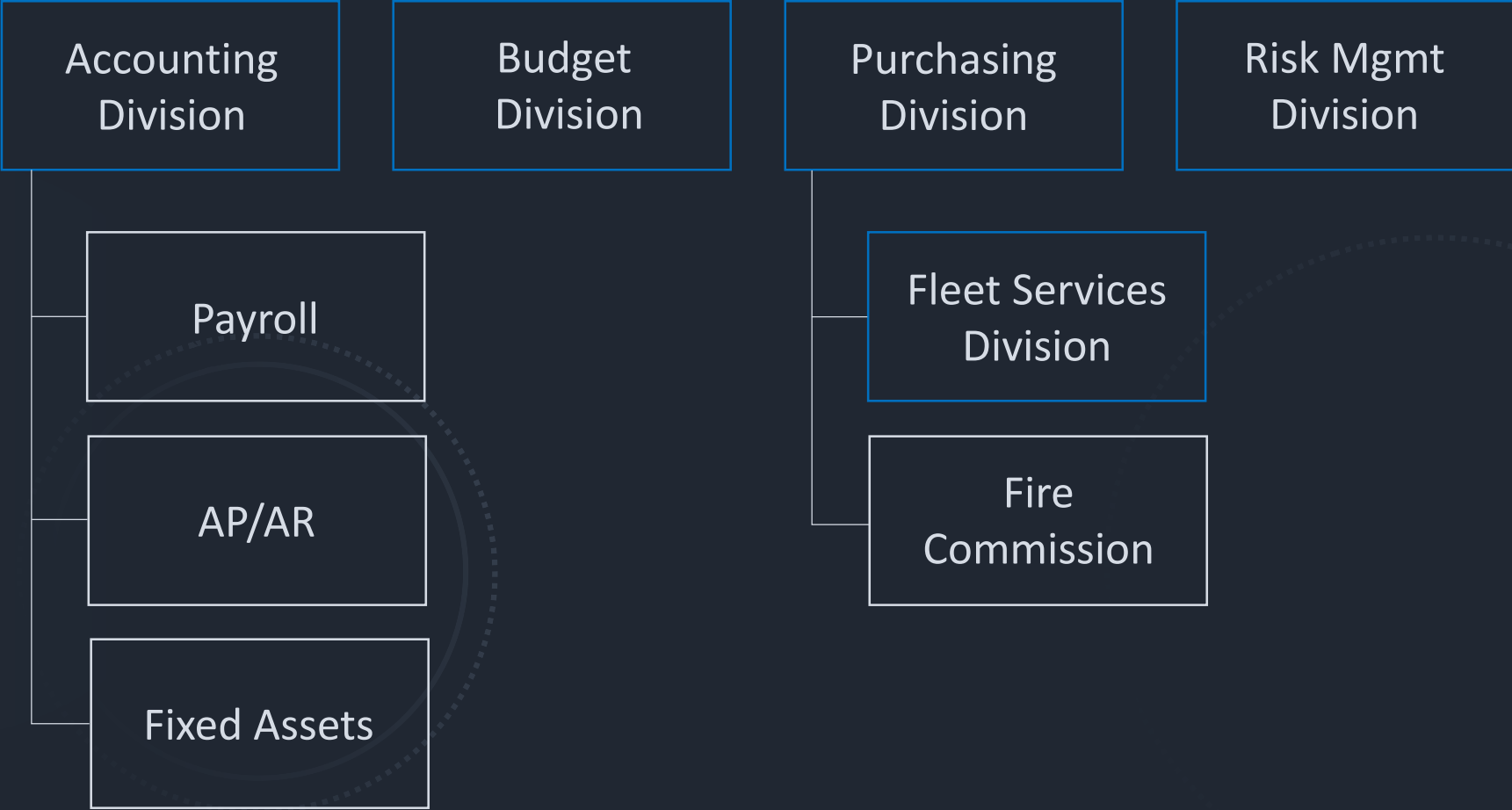
Significant Accomplishments



Look Ahead

To provide an efficient cost-effective financial management system that facilitates sound financial planning and reporting while safeguarding the County's assets; and to provide support services to County departments.

# Alignment with Board Priorities

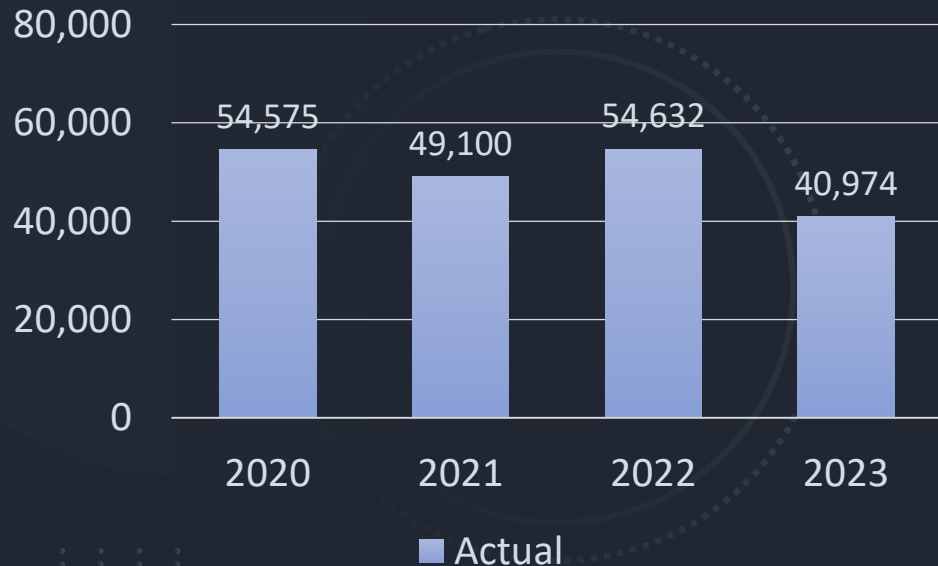


# Strategic Goals and Performance Metrics

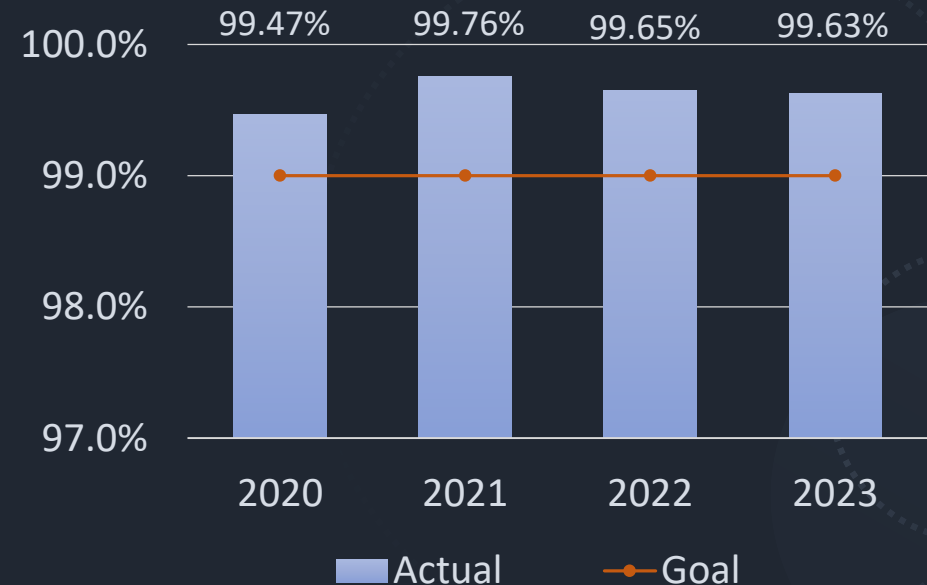
**Strategic Goal:** To provide accurate and timely vendor payments

**Objective:** 99.0% of A/P invoices issued on time without error

AP Invoices Processed



% of A/P Pmts Issued On Time Without Error

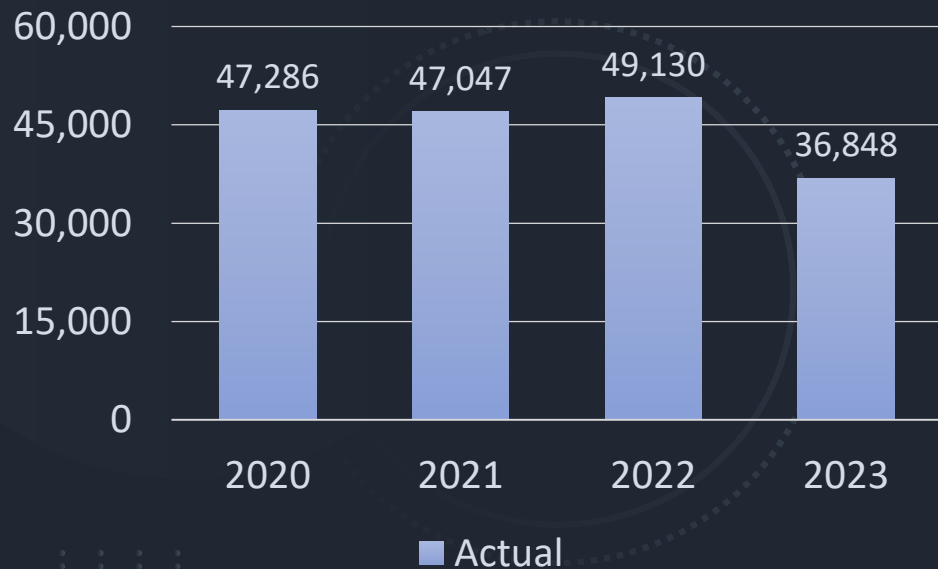


# Strategic Goals and Performance Metrics

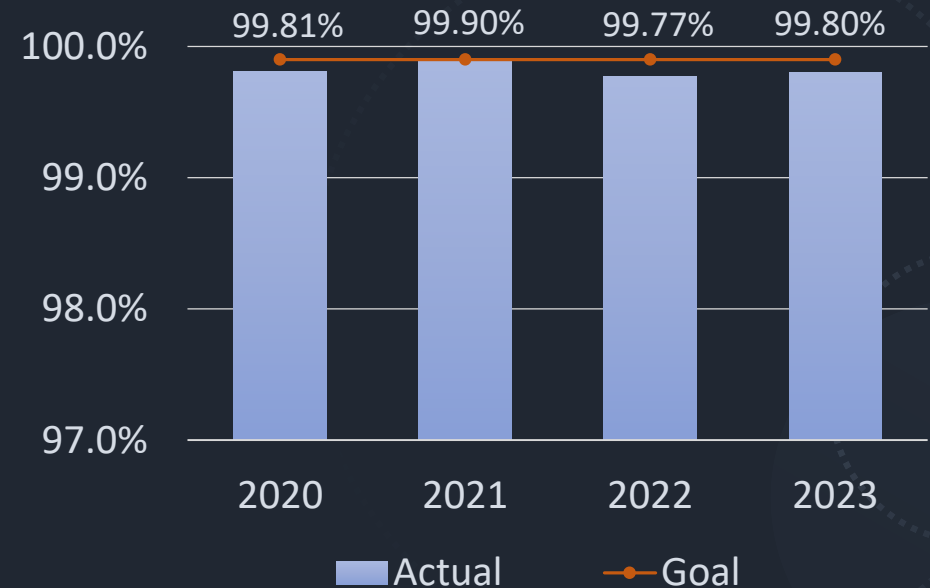
**Strategic Goal:** To provide efficient and accurate payroll services

**Objective:** 99.9% of payroll payments issued without errors

Payroll Payments Issued



% of Paychecks Issued Without Error

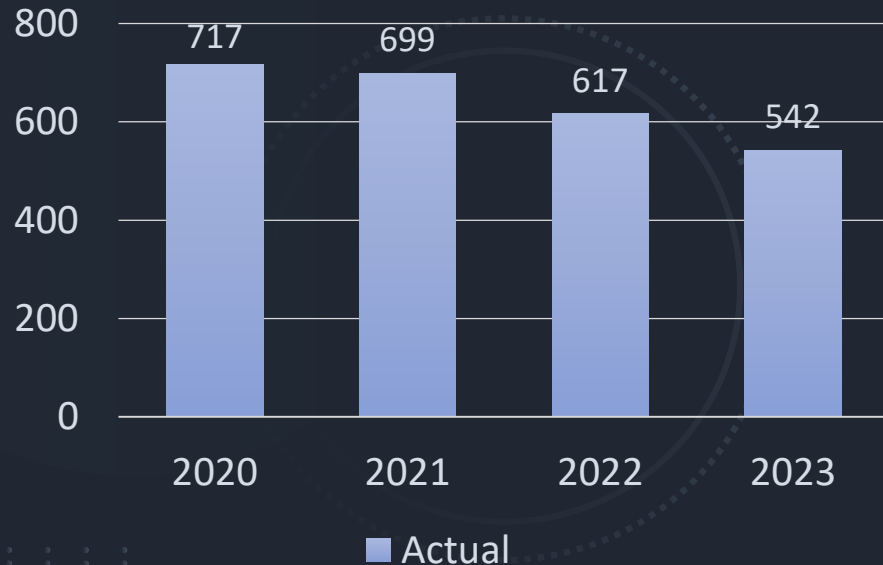


# Strategic Goals and Performance Metrics

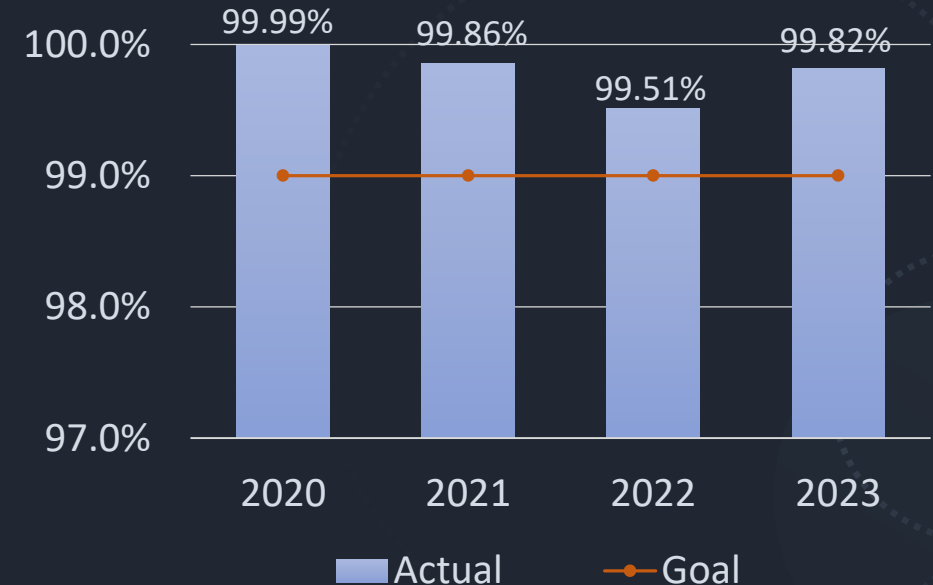
**Strategic Goal:** To provide timely budget amendment services

**Objective:** 99.0% of budget amendments processed in 2 business days

Budget Amendments Processed



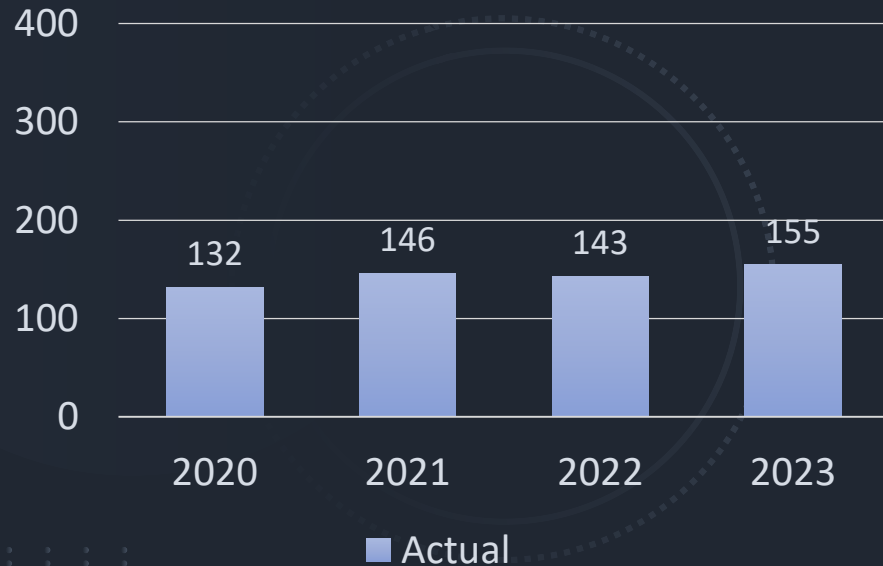
% of Bdgt Amendments Processed on Time



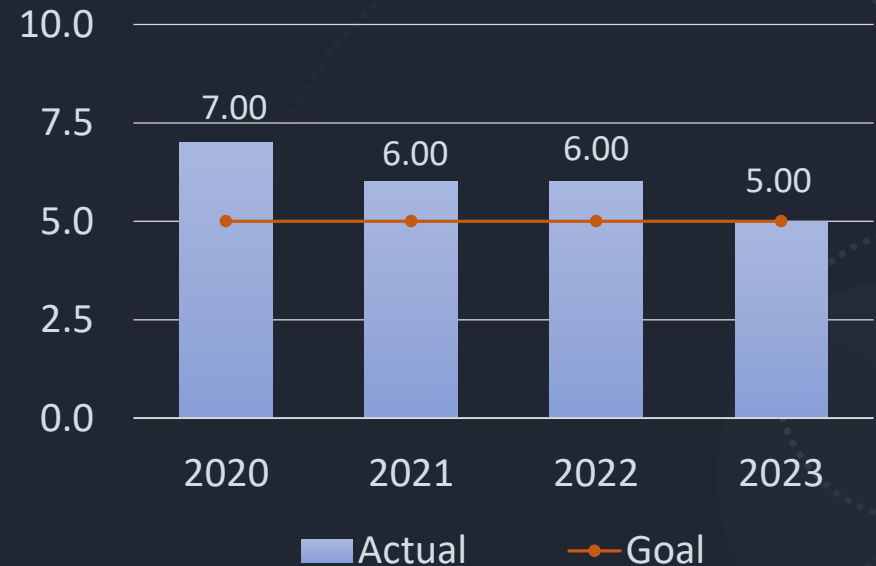
# Strategic Goals and Performance Metrics

**Strategic Goal:** To encourage participation in County purchasing  
**Objective:** 5 responses received on average per solicitation

### Solicitations Issued



### Average Responses Received per Solicitation

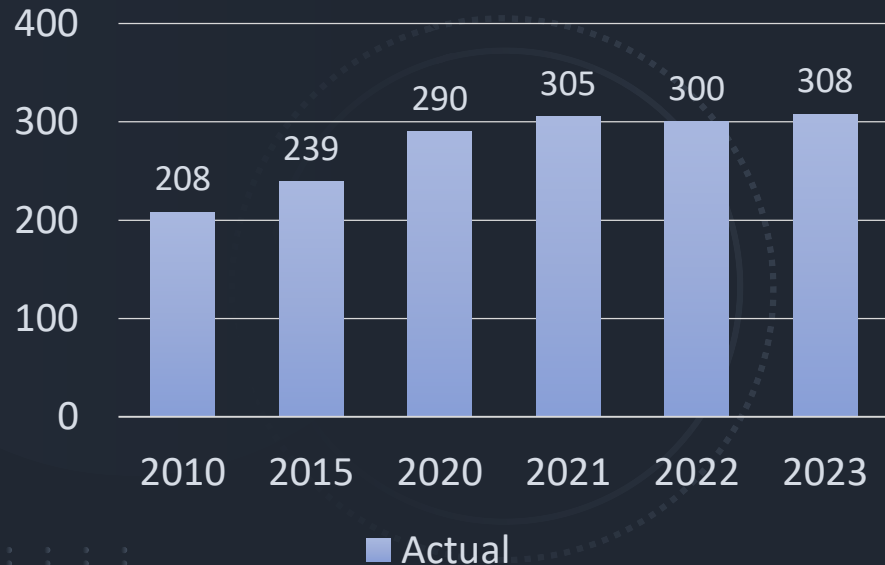




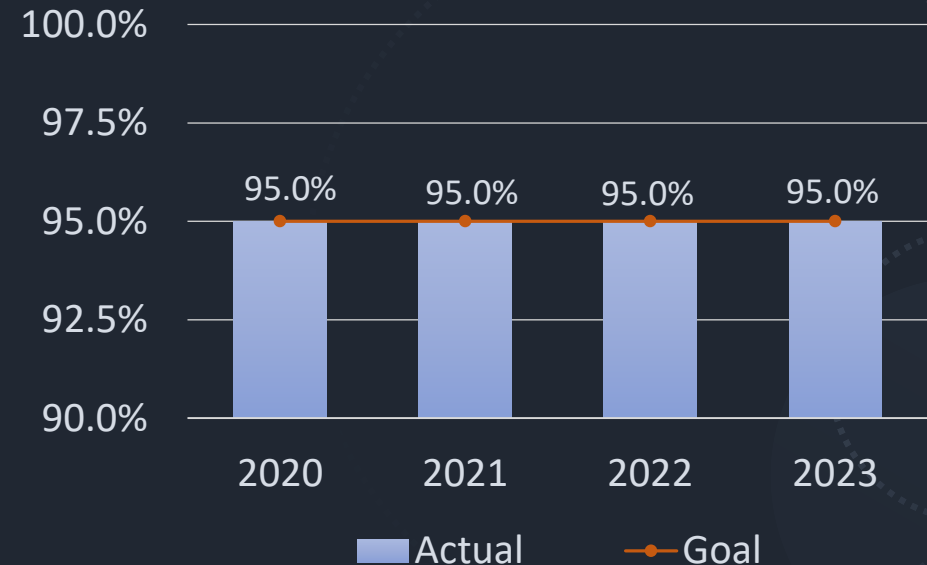
# Strategic Goals and Performance Metrics

**Strategic Goal:** To provide effective/efficient vehicle maintenance  
**Objective:** 95.0% of vehicles on preventative maintenance schedule

Vehicles/Equipment Maintained



% of Vehicles on Preventative Maintenance

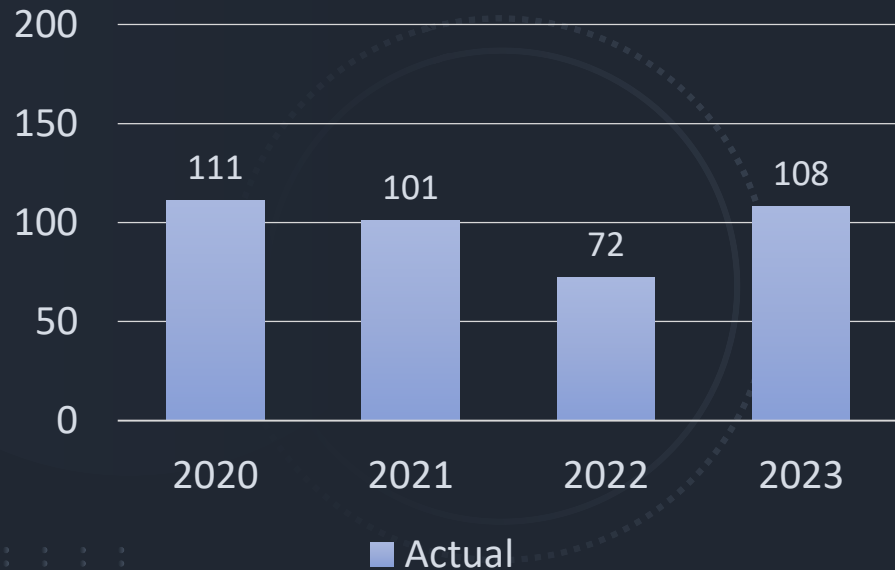


# Strategic Goals and Performance Metrics

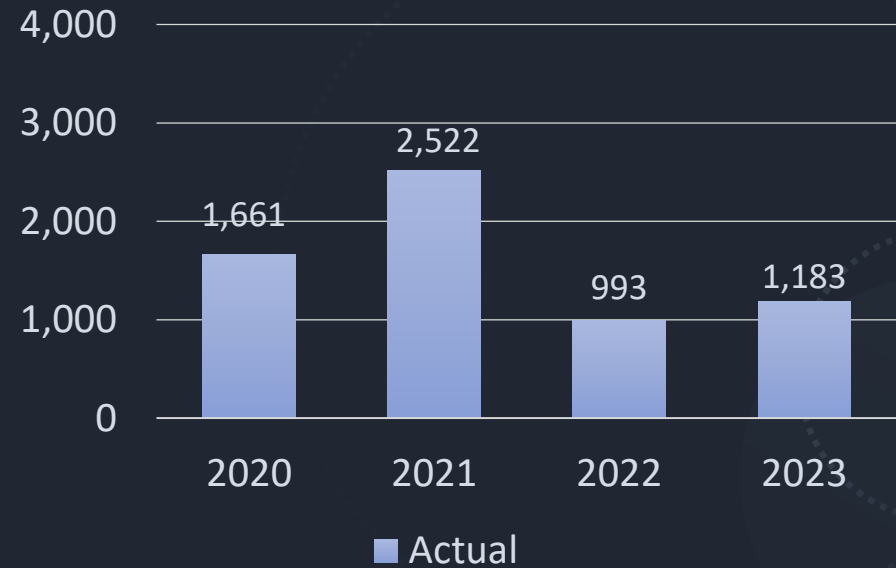
**Strategic Goal:** To reduce lost workdays due to occupational incident

**Objective:** Reduction in lost work-days

Workers Comp Claims



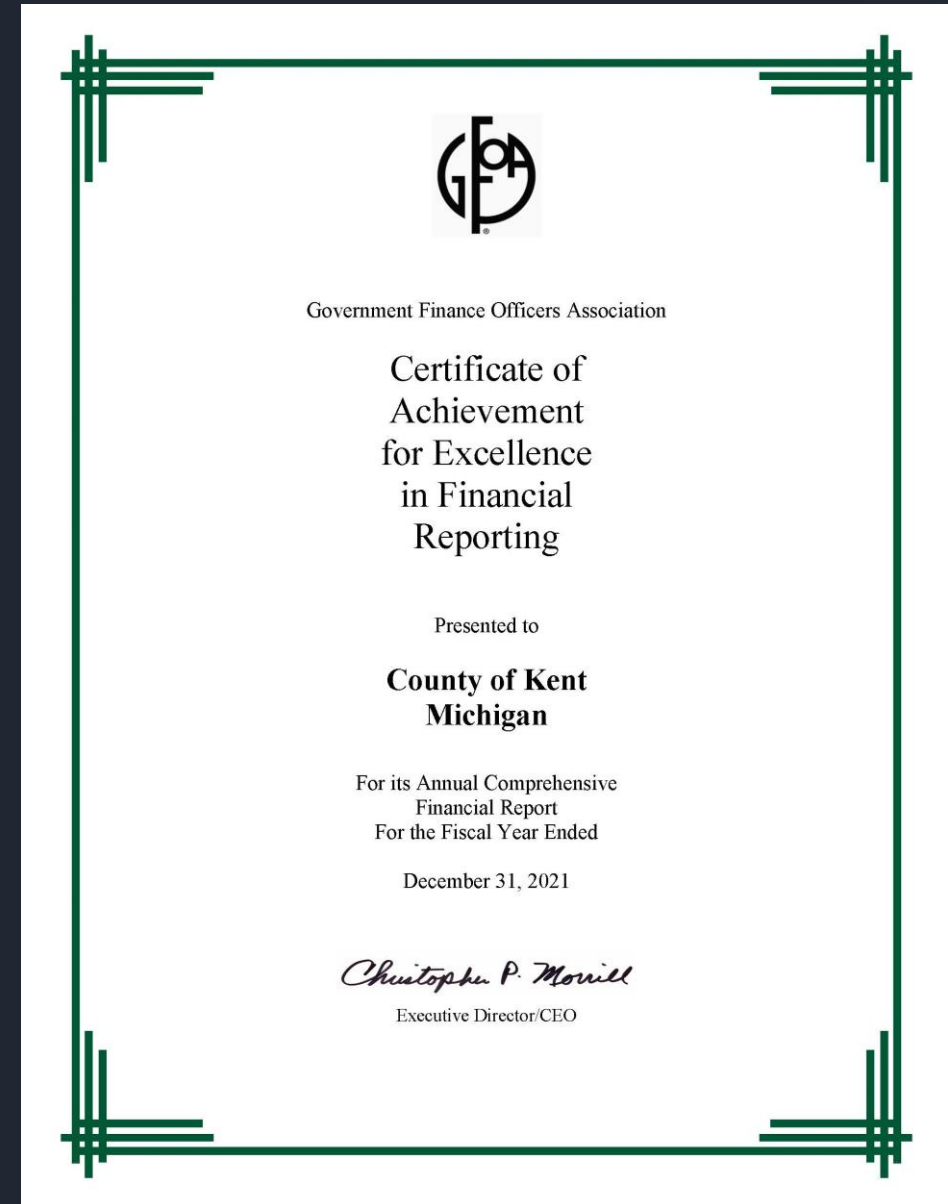
Workers Comp Lost Work Days



## Significant Accomplishments

- Clean unmodified audit opinion for FYE December 31, 2022
- Certificate of Achievement for Excellence in Financial Reporting for FYE December 31, 2021, for the 21st consecutive year

<https://www.accesskent.com/Departments/FiscalServices/documents.htm>



# Significant Accomplishments

- AAA Bond Rating
- 25th Consecutive year
- 1 of 3 counties in Michigan
- 1 of 106 counties in the US

<https://www.accesskent.com/Departments/FiscalServices/documents.htm>

## 2023 FINANCIAL OVERVIEW --- Kent County, Michigan



**Al Vanderberg**  
*County Administrator/Controller*

**Jeff Dood**  
*Fiscal Services Director*

**Marvin Van Nortwick**  
*Deputy Fiscal Services Director*

## Significant Accomplishments

- Opened September 2023
- 13,170 square feet
- 20-foot-high ceiling
- 12 work bays





# Significant Accomplishments



**MICHIGAN ECONOMIC**  
DEVELOPMENT CORPORATION

PURE *M*ICHIGAN®  
Business Connect



*Presents*

## **Kent County Purchasing & Business Networking Event**

**DeVos Place Convention Center**

**November 1, 2023**

**8:30am - 11:30am**

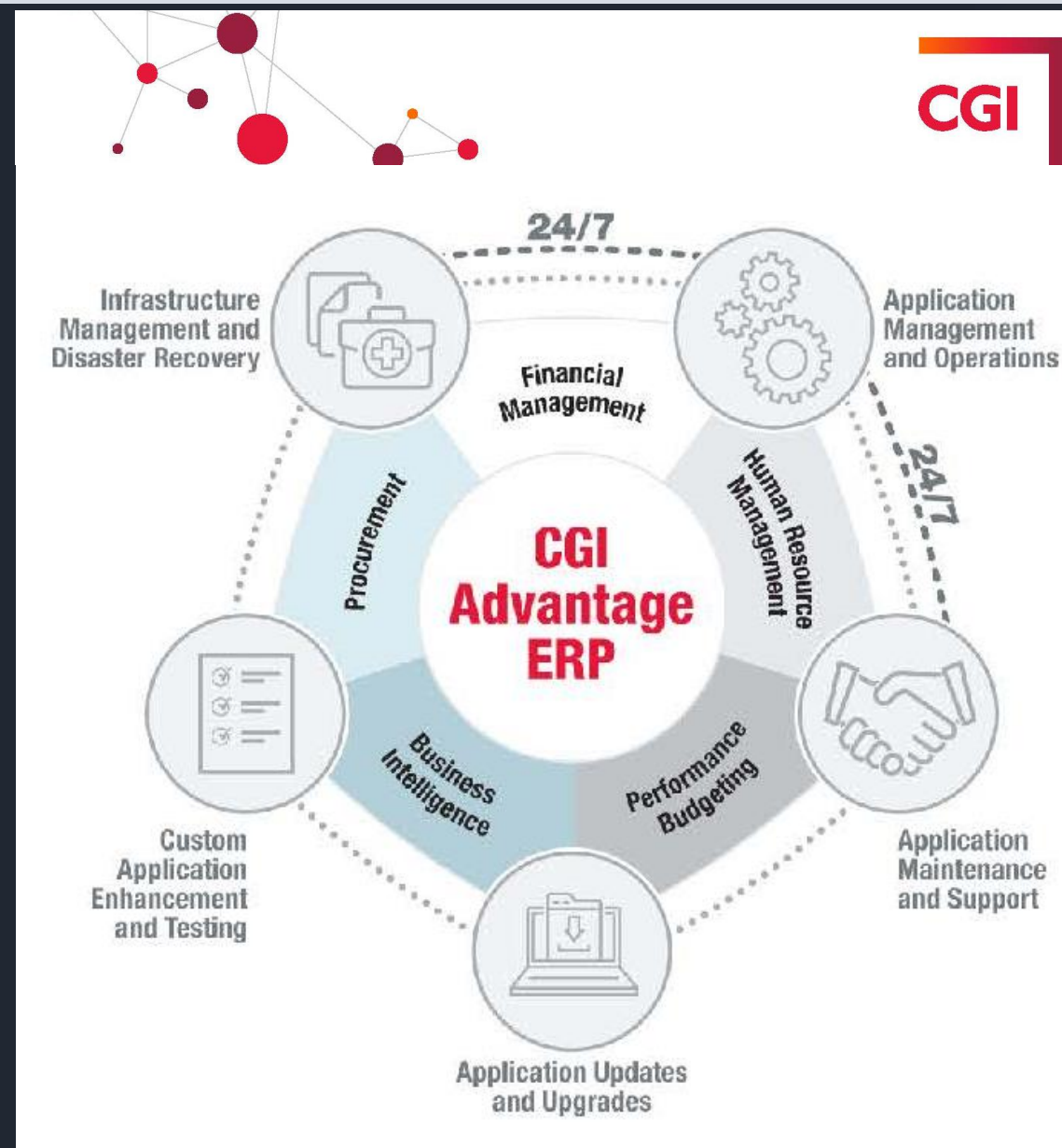
**FREE EVENT**



Join Pure Michigan Business Connect and Kent County for a free event to learn about a variety of commercial and residential construction and other business opportunities and to engage in informational networking with business resource partners and with County Departments & Offices all in one location.

# Significant Accomplishments

- CGI Advantage 4.0 upgrade
- Provides significant enhancements/functionality Last “full upgrade”
- Future updates are automatic through Containers
- Strong cooperation between Fiscal, HR, IT for successful implementation



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Clean unmodified audit opinion

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Financial reporting reward

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AAA bond rating

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Risk/insurance authority

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Thank You!