# KENT CO. FOC NEWSLETTER



**JUNE 2021** 

### **CONTACT FOC**

Our lobby remains **CLOSED**, but you can still reach us:

- Call 616-632-6888
   Monday—Friday
   8:30 a.m.—4:00 p.m.
- Email FOC.Mail@kentcountymi.gov
- 2-way communication www.michigan.gov/michildsupport
- Schedule an appointment https://kentcountyfoc.setmore.com/
- 24/7 Case Access www.michigan.gov/michildsupport
- Visit the website <u>Friend of the</u> <u>Court - Kent County, Michigan</u> (accesskent.com)
- Mail: 82 Ionia NW, Suite 200, Grand Rapids MI 49503.
- Drop box and payment box on 1<sup>st</sup> floor at 82 Ionia NW, Grand Rapids 49503.



## **UPDATE!** FOC PHONES AVAILABLE

FOC phones are going live again starting **Monday**, **June 7**, **2021**. Parents can call us daily at **616-632-6888** and speak live with one of our Client Service Representatives. Please note that wait times may be a little longer than usual.

#### **UPDATE!** PAYMENT WINDOW OPEN BY APPOINTMENT

The payment window in the lobby will open starting **Monday**, **June 7**, **2021** for **cash** payments (certified checks and money orders payable to Kent County FOC also welcome), by <u>appointment</u>. FOC lobby remains otherwise closed.

#### SUMMER PARENTING TIME

Many parenting time orders call for **summer parenting time**. Now is the time to check your order. FOC enforces orders as they are written. Orders need to be *specific* to be enforced by FOC. If you have questions, call us at 616-632-6888 or <u>schedule a Custody and Parenting Time Questions phone meeting</u>. If you and the other parent want to discuss and possibly change your parenting time order, you can sign up for FOC Mediation here: <u>Kent County FOC: FOC Mediation (signupgenius.com)</u>.

#### **GR PRIDE CENTER RESOURCES FOR PARENTS**

<u>Grand Rapids Pride Center</u> offers social and support groups for parents and caregivers of LGBTQ+ children, as well as groups for LGBTQ+ parents. You can reach the center at 616-458-3511 or info@grpride.org.

#### ALPHA GRAND RAPIDS SERVICES

Alpha Grand Rapids (AGR) provides services to parents through their Men's and Women's Centers. All services are free and include: pregnancy testing, ultrasound, STD testing, mentoring/coaching, job support, single moms support group, single dads support group, GED classes, English as a second language (ESL) classes, parenting classes, and pregnancy education classes. Call <u>AGR</u> at 616-459-9955 or text "HELPLINE" to 313131.

#### **FOC APPOINTMENTS**

Visit our online <u>scheduler</u> to schedule a **phone call**, **payment**, **custody and parenting time questions meeting**, or **child support enforcement meeting**. Visit our <u>website</u> or <u>Facebook page</u> for important information and updates.

