KENT CO. FOC NEWSLETTER

JULY 2021



CONTACT FOC

- Our lobby is OPEN
 Monday—Friday
 8:00 a.m.—4:30 p.m.
- Call 616-632-6888 Monday—Friday 8:00 a.m.—4:30 p.m.
- Email FOC.Mail@kentcountymi.gov
- 2-way communication
 www.michigan.gov/michildsupport
- Schedule an appointment https://kentcountyfoc.setmore.com/
- 24/7 Case Access
 www.michigan.gov/michildsupport
- Visit the website <u>Friend of the</u> <u>Court - Kent County, Michigan</u> (accesskent.com)
- Mail: 82 Ionia NW, Suite 200, Grand Rapids MI 49503.
- Drop box and payment box on 1st floor at 82 Ionia NW, Grand Rapids 49503.



FOC PHONES AVAILABLE DAILY

Parents can call us daily at **616-632-6888** and speak live with one of our Client Service Representatives. Please note that wait times may be a little longer than usual.

UPDATE! FOC LOBBY OPEN

Our lobby payment and information windows are open to the public. No appointment needed. Lobby hours are 8am—4:30pm, Monday—Friday. Note: walk-in appointments are not available at this time. You can make an appointment to speak with a child support case manager here: https://kentcountyfoc.setmore.com/

IN-PERSON CHILD SUPPORT ENFORCEMENT HEARINGS

From October 2020—July 2021, all child support enforcement hearings were scheduled to be held over ZOOM. Beginning in August, all child support enforcement hearings will be held in-person at the 17th Circuit Court, 180 Ottawa Ave. NW, Grand Rapids, MI 49503.

FOC INFORMATION

Visit our website or Facebook page for important information and updates.



