# KENT CO. FOC NEWSLETTER APRIL 2021



## **CONTACT FOC**

Our lobby is **CLOSED**, but you can still reach us:

- Call 616-632-6888 and we will call you back <u>within 24</u> <u>hours</u>.
- Email <u>FOC.Mail@kentcountymi.gov</u>
- 2-way communication www.michigan.gov/michildsupport
- Schedule an appointment <u>https://kentcountyfoc.setmore.com/</u>
- 24/7 Case Access
  www.michigan.gov/michildsupport
- Visit the website <u>Friend of the</u> <u>Court - Kent County, Michigan</u> <u>(accesskent.com)</u>
- Mail: 82 Ionia NW, Suite 200, Grand Rapids MI 49503.
- Drop dox on 1<sup>st</sup> floor at 82 Ionia NW, Grand Rapids 49503.



### HOW TO START A CHILD SUPPORT CASE

The Kent County Friend of the Court does not start child support cases. Child support cases are started by the Office of Child Support. Read below to learn how to start a child support case.

If you or your child receive **public assistance** or have received assistance in the past, you should already have a child support case. If you have not received a letter from the Office of Child Support **within 3 months** of your public assistance case opening, **call 1-866-540-0008**. If you or your child received public assistance in the past and a child support case was not opened, or is closed, you can apply for child support services. You can apply online with <u>MiSupport</u>, submit the <u>IV-D Child Support Services Application/Referral</u>, or you can file a new case directly with the circuit court.

If you or your child have **never** received public assistance and you do not have an open case, you can apply for child support services. You can apply online with <u>MiSupport</u>, submit the <u>IV-D Child Support Services Application/Referral</u>, or you can file a new case directly with the circuit court.

### **NEW!** MICHIGAN FATHER SERVICES MAP

Check out the new <u>Michigan Fatherhood Services map</u>. The map is a great resource for fathers seeking resources for fatherhood education, co-parenting, fathering children with special needs, employment issues, and much more.

#### **NEW!** ONLINE FORM SUBMISSION

Submitting FOC forms online is now easier than ever! Upload pdf, png and jpg files through the new <u>Friend of the Court Form Submission</u> site. You can also submit forms by mail, through our drop box on the first floor of 82 Ionia NW, and through <u>MiSupport</u>.

### **FOC APPOINTMENTS**

Visit our online <u>scheduler</u> to schedule a **phone call**, **custody and parenting time questions meeting**, or **child support meeting**.

Also, visit our <u>website</u> or <u>Facebook page</u> for important information and updates.

*FOC Mission:* "To serve the Court and the families of Kent County to ensure children are supported, both financially and emotionally."