

**Kent County**  
**Family & Children's**  
**Coordinating Council**



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**KCFCCC Meeting Minutes**  
**April 10, 2012, 12:00pm – 1:30pm**  
**MSU Extension Offices – Room A & B**  
**775 Ball Avenue, NE**

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**Members/Alternates Present:** Wayman Britt, Lynne Ferrell, Judge Patti Gardner, Jack Greenfield, Sylvia Hopson, Ron Koehler, Gary Lemke, Rich Liberatore, Sharon Loughridge, Nancy Marshall, Maureen Noe, Savator Selden-Johnson, Diana Sieger, Christopher Smith, Justin Swan, Candace Cowling, Matthew VanZetten, Patti Warmington

**Members Absent:** William Forsyth, Sandra Ghosten-Jones, Cynthia Gladyness, Lynn Heemstra, Paul Ippel, Kevin Konarska, Cathy Raevsky, Vicki Seidl

**Guests** Taj Burgen, Veneese Chandler, Teri Clark, Rebekah Fennell, Kathy Freberg, Terri Henrizi, Beth Hemry, Carol Paine-McGovern, Deb VanderMolen, Colbert Williams, Jim Talen,

**1. Welcome & Call to Order**

Lynne Ferrell opened the meeting with a welcome and everyone introduce themselves.

Diana Sieger made a motion to accept the minutes of the February meeting as submitted, supported by Judge Gardner – **UNANIMOUS**

**2. Public Comment**

None.

**3. Community Family Partnership Update & Parent Partners Presentation**

Kathy Freberg presented an overview of the Community Family Partnership initiative and the work of the Substance Abuse and Mental Health Services Administration (SAMHSA) Grant. SAMHSA awarded the grant to network180 about three years ago and completed a federal site review a few weeks ago. Network180 received very good feedback from the reviewers, who were very impressed with the progress, programs and partnerships involved in this effort. A final report is expected in about six weeks.

Kathy also provided an update on the expansion of the Community School Model through the Kent Schools Services Network (KSSN). She reported that engagement levels are on track with about 275 students accessing mental health services in the schools year-to-date. She added that about 600 students were served last year, and that is likely an unduplicated count.

A layer of support for parents has been added to the model using parent support partners. Kathy introduced Teri Clark, the project director for this portion of the initiative.

Teri talked about the handouts provided for this meeting. She said the purpose of these was to illustrate how they are integrating with multiple system partners and how they are working to identify youth in the community who will likely benefit the most from this systems of care model.

Teri said they are building on work already done with mental health liaisons at the Department of Human Services (DHS), the Courts, juvenile justice, and KSSN. She explained that there are 18 different community-based access points for youth and families to get in touch with mental health services to receive an assessment and referral to the most appropriate service.

On a handout provided by the group is a matrix outlining the four elements of the framework for the Community Family Partnership's System of Care. The four primary elements are Cross System Care, Integrated Care and Coordinated Service Delivery, Community Based Mental Health Services and Association of Children's Mental Health. Teri said the focus this year will be how to develop a cross-system review board.

Terri Henrizi from the state office of the Association for Children's Mental Health (ACMH), briefly explained the history of the ACMH. She said they serve as the Michigan Chapter of the National Federation of Families for Children's Mental Health. They are funded by SAMHSA and are a new partner in the Community Family Partnership initiative. Their mission is to provide families who have children with mental health challenges the support, information, skills and everything needed to be successful and have their kids be successful.

Cole Williams, a supervisor at the ACMH, began talking about his connection to the program. He reported that he once received services from these agencies, but nobody was helping him through the process by providing him an understanding or giving him a voice. He added the Parent Support Partners' role is to work with families to empower them and help them navigate through the systems towards self-sufficiency.

Beth Henry, lead family contact for the Community Family Partnership, shared her experience with ACHM. She stated she is the parent of children who are bipolar. She is involved in creating forums for professionals and parents, and youth to come together to sit and talk. This was done in January and will be done quarterly going forward.

Working with KSSN at the school sites and being able to provide assistance information, networking resources and relationship building has been a huge part of the effort of this group. Also, this program is instrumental in helping parents understand how to listen to their children, listen to the professionals and understand that they are not alone.

Taj Bergen is the Youth Engagement Specialist for the Community Family Partnership and the Association for Children's Mental Health. Her role is to bring the youth voice to the forefront, and to help parents and professionals see that our youth have much to offer. She talked about the Y-KNOT program, which stands for Youth, Knowledge Navigating Our Transformation. It currently consists of ten youth ages 14-18 who have been involved in our system in some way, whether the mental health, juvenile justice or educational support systems. Y-KNOT is looking to create a system that listens to, values and responds to our youth voice.

Kathy Freberg said there is a new website for the Community Family Partnership, called [CFPsystemofcare.org](http://CFPsystemofcare.org). It can be accessed from the network180 website as well.

Lynne Ferrell asked if the group could return in April of next year for another update with a focus on community and client outcomes.

#### **4. Collective Impact Update**

Matthew VanZetten stated the purpose of this update was to touch base on the status of the process, give an overview of the procurement process related to the consultant and provide some background

on some of the challenges. He reminded the group the scope of work identified in the Collective Impact RFP was for 1) Hosting a leadership summit with community leaders to talk about what Collective Impact is and the importance of it; 2) Data summit to look at selecting data indicators, those that would be concentrated on cradle to career relating to food, shelter, protective services, etc.; 3) getting communications up and running, including a website going and a data dashboard.

Five proposals were submitted, and the review committee brought back FSG for an interview. This group has published pieces about Collective Impact that have been in the Stanford Innovation Review and has done a lot of great work with business and philanthropy around the country.

FSG's proposal in laying out the work was different than anticipated. The proposed four phases, outlined below:

- Kick-off, solidifying the project plan with the KCFCCC and partners, but also establish a steering committee comprised of 17-20 people from business, non-profit and elected officials. This helps alleviate negative behaviors when cross-section leadership groups from business to non-profit to philanthropy participate.
- Conduct interviews in other parts of the country looking at communities similar to Kent County who have approached this issue, to be used as a learning tool.
- Conduct a variety of baseline maps and data analysis. FSG would also interview 40-50 people in our community, giving a qualitative and quantitative look, engaging stakeholders from different sections of our community. This would be presented to the steering committee.
- Establish indicators and creating a common agenda and give us a blueprint for establishing a backbone organization, a communication plan and actual product that could be operationalized and put in place to do the long term work.

Matthew commented that those who participated in the interview were impressed with FSG. There was a lot of support for moving forward with FSG's methodology. They have done a lot of pre-work in Kent County, so they are aware of the current programs and needs. He said he has been looking at the budgets to try to get budget in line with the scope of work. Matthew said he wants to know what FSG's intention is for the Community Research Institute (CRI) and how much work were they thinking CRI would do. This is a possible place where there is duplication.

Additionally, FSG proposed a six-month schedule as opposed to the year we had in mind which should help with the costs. FSG provided a real proposal and thought it through and done homework upfront. The only issue is the budget.

Maureen commented that the sooner we can come up with indicators that the whole community will wrap around, the better. The six months timeline is good.

Matthew plans to send an e-mail to the review committee very soon, that proposes the establishment of a sub-group and a negotiating committee to clarify the scope of work possible within our budget, and to negotiate FSG costs. We also need to clarify the role of CRI and as a community, we need to have a conversation about how much work we want CRI to do versus FSG's team.

After discussion on community readiness for the Collective Impact process, the group agreed that the biggest issue really is that we don't have a common agenda. An outside voice can help us figure out what that is as a group.

Matthew said he hoped for a June kick-off. He wants to put together a conference call of the subcommittee to talk about the proposal, the non-negotiables and a memo outlining this discussion to get them up to speed and then do a conference call with FSG.

## 5. Miscellaneous

- Candace Cowling - The Service to Children Awards event is taking place on May 8. Among the honorees is the late Jackie Klinesteker. An invitation to this event was distributed.
- Christopher Smith from network180 mentioned that at the end of the month there will be a Youth Summit held at DeVos Center. They are expecting about 500 middle and high school students. This is in partnership with the National White House of Drug Control Policy. This is a national initiative called Above the Influence, geared towards substance abuse prevention for youth.
- Parent Partner Beth Hemry mentioned there would be a Teen Mental Health Festival at Rogers Plaza on May 5 from 1- 4:00 PM. Also, there will be an open house at ACMH on May 10 from 8:00-10:00 AM. It is located at 1260 Eckhart NE, near network180.
- Lynne Ferrell commented that she was in favor of serving lunch at these meetings. She asked if there was any opposition. None was raised.

## 6. Adjournment

The meeting adjourned at 1:15 p.m.

**Next Council meeting:**            Tuesday, June 5, 2012 12:00pm – 1:30pm  
MSU Extension Room A & B