



## Absence

Your guide to the Absence platform

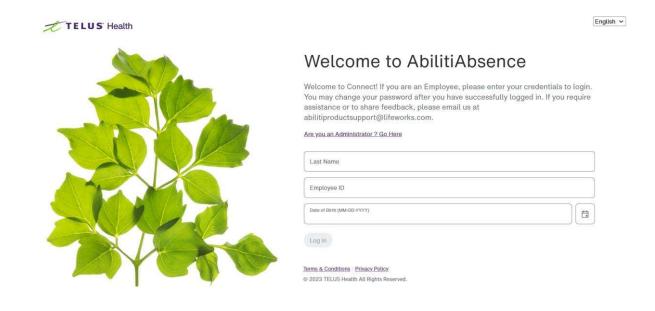
## Accessing Absence.

Absence is available 24/7 from your computer, tablet, or mobile device using the Online Portal:

https://kentcounty.abilitiabsenceus.com

## In Absence, you can:

- Report an absence (continuous and/or intermittent)
- Request a new leave, check the status of a pending leave, and review details of all leave claims
- Check available entitlement
- View all reported absences
- View items that require your attention

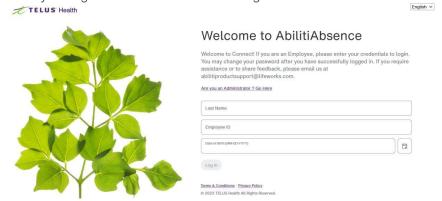


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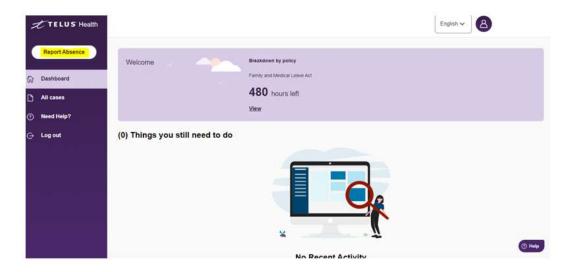
## Requesting Leave or Reporting an Absence

Report an absence using the Online Portal: https://kentcounty.abilitiabsenceus.com





Select: Report an Absence:



The Down arrow must be selected to proceed to the next screen. It will not become available until you select option(s) on each screen:



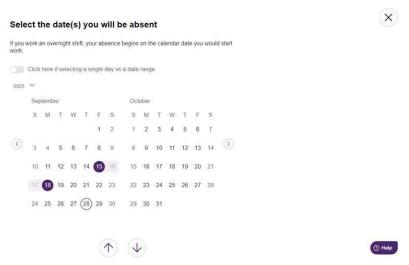




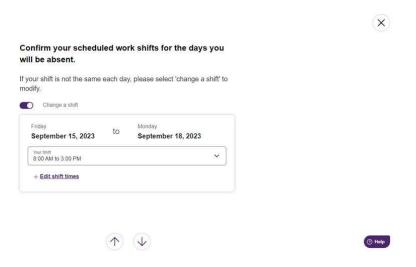


- Select: the reason for your absence
  - If applicable, a secondary reason will appear
  - Select the secondary reason for the absence.
- Select: the date(s) of the absence(s)
  - Select individual dates for an intermittent leave reporting, or select a start date and end date for continuous leave

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- Confirm your scheduled work shift(s)
- o If the displayed work hours are incorrect, select 'Edit shift times' and enter the correct time(s) you are scheduled to work:



- Answer any supplemental questions as they appear
- o Review your submission
- If all information is correct, click 'Submit':



- o You must receive your confirmation number for the leave of absence to be successfully reported.
- o If you need assistance or have questions, select the "Help" button or email: <a href="mailto:abilitiproductsupport@telushealth.com">abilitiproductsupport@telushealth.com</a>

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